



## STUDIO POLICIES

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***By signing up for a lesson appointment time, you agree to adhere by this policy.***

- Students will receive a 50-minute lesson with Founder, Katti Powell for each of the lessons in the pre-paid lesson package
- All cancellations/rescheduled lessons must be made through Ms. Powell's assistant via this email address: [Lessons@ThePowellMethod.com](mailto:Lessons@ThePowellMethod.com). No exceptions will be made.
- 24 hours written notice via email is required for all cancellations. If notification occurs with:
  - less than 24 hours, the lesson will be forfeited
  - 24 hours or more, a makeup lesson can be scheduled through Ms. Powell's assistant at one of our available makeup lesson times
- For students who do not provide 24 hours notice to cancel a lesson, the lesson will count as a used lesson. If a student cancels but needs a lesson that week, a makeup lesson can be purchased for a fee of \$79 and scheduled through Ms. Powell's assistant.



347.852.2447

[Lessons@ThePowellMethod.com](mailto:Lessons@ThePowellMethod.com) · [www.ThePowellMethod.com](http://www.ThePowellMethod.com)